GL BAJAJ
Institute of Management & Research. PGDM Institute
FIND YOUR SPARK
GL BAJAJ GREATER NOIDA (Approved by A.I.C.T.E., Ministry of HRD, Govt. of India)

Plot No. 2, Knowledge Park-III, Greater Noida (U.P.) –201306

POST GRADUATE DIPLOMA IN MANAGEMENT (2021-23)
MID TERM QUIZ EXAMINATION (TERM -VI)

Subject Name: Business Process Re-Engineering	Time: **01.00 hrs**
Sub. Code: PG052	Max Marks: **20**

Note:
1. Writing anything except Roll Number on Quiz paper will be deemed as an act of indulging in unfair means and action shall be taken as per rules.
2. There is no negative marking for wrong answer.
3. Tick marks the correct answer.

Attempt all questions. All questions are compulsory. **40×0.5 = 20 Marks**

Q. 1 BPRE attempts to achieve **(CO1)**

➢ Marginal improvements

➢ Profitable improvements

➢ Operational improvements

➢ **Dramatic improvements**

Q. 2. BPRE critically measures performance **(CO1)**

➢ **True**

➢ False

Q. 3. Which of the concept is not applicable for BPRE **(CO2)**

➢ Process Redesign

➢ **Task Orientation**

➢ Radical changes

➢ Fundamental rethinking

Q. 4. Information technology is an enabler of BPRE **(CO1)**

➢ **True**

➢ False

Q. 5. Contemporary measures of performance in BPRE include cost, quality, service and speed.

(CO1)

➢ **True**

➢ False

Q. 6. IT **does not** enable which of the following in BPRE. **(CO1)**

- ➢ **Process redundancy**
- ➢ Single digital environment
- ➢ Real time data & Updates
- ➢ Concurrent engineering

Q. 7. VAVE stands for _____ in BPRE **(CO1)**

- ➢ Valuation & Value engineering
- ➢ **Value Analysis & Value engineering**
- ➢ Value Assessment & Value engineering
- ➢ Value Analysis Exercise

Q. 8. VAVE is outcome based in BPRE **(CO1)**

- ➢ **True**
- ➢ False

Q. 9. Value is calculated as a ratio of _____ and cost. **(CO1)**

- ➢ **Functions**
- ➢ Utility
- ➢ Price
- ➢ Output

Q. 10. _____ is the price a customer is prepared to pay for the product, or service **(CO1)**

- ➢ Cost Value
- ➢ **Exchange Value**
- ➢ Use Value
- ➢ Esteem Value

Q. 11. Value reengineering is _____ of an activity, product or service **(CO1)**

- ➢ Improvement
- ➢ Designing
- ➢ **Redesigning**
- ➢ Assessment

Q. 12. Value analysis is an inter-disciplinary examination. **(CO1)**

- ➢ **True**
- ➢ False

Q. 13. To apply VAVE, the first step is _____. **(CO2)**

- ➢ **Orientation**
- ➢ Information

> Planning

> Creativity

Q. 14. VAVE is the _____ phase of BPRE **(CO2)**

> **Analysis**

> Design

> Implementation

> None of the above

Q. 15. _____ enables teams to align assumptions and create a shared understanding of business processes in reality **(CO2)**

> Information Technology

> **Process Mining technology**

> Mining technology

> Process

Q. 16. BPRE and business process improvement (BPI) are similar and can be used interchangeably. **(CO2)**

(a) True
(b) False

Q. 17. BPRE employs Business Processing Mapping (BPM) to _____. **(CO2)**

(a) depict data flow
(b) **depict process & data flows**
(c) depict process flow
(d) All of the above

Q. 18. BPRE requires _____ **approach (CO2)**
(a) **Task oriented**
(b) Function oriented
(c) Outcome oriented
(d) Value oriented

Q. 19. A company can use _____ to compare its performance with other best-in-class performing companies in similar industries **(CO2)**
(a) BPRE
(b) **Benchmarking**
(c) BPI
(d) BPM

Q. 20. Benchmarking to _____ non- value-added work. **(CO2)**
(a) Increase
(b) Reduce
(c) **Eliminate**
(d) Magnify

Q. 21. Reverse engineering transforms a _____ to a _____ **(CO2)**
(a) **Product; Concept**
(b) Concept; Product
(c) Innovation; Product
(d) Process; Product

Q. 22. Decisions are denoted by rectangles in process flow/ business mapping diagrams. **(CO2)**
(a) True
(b) **False**

Q. 23. Process flows are denoted by arrows in business mapping diagrams. **(CO1)**
(a) **True**
(b) False

Q. 24. How do you find the most suited process in benchmarking? **(CO2)**
(a) Business Process Mapping
(b) **Process Similarity Index**
(c) Data Flow Diagram
(d) Value Analysis

Q. 25. Which of the following is a method to find commonalities between a best-practice and the benchmarked processes? **(CO1)**
(a) Activity Relationship Matrix
(b) Process Similarity Index
(c) **Both of the above**
(d) None of the above

Q. 26. Benchmarking includes evaluation of the efficiency of_____ best-practice process performed in the benchmarked company's organization. **(CO2)**
(a) **Each**
(b) Some
(c) One
(d) Identified

Q. 27. A fishbone diagram includes _____. **(CO2)**
(a) **Cause & Effect**
(b) Business Process & Challenges
(c) Problems & Solution
(d) All of the above

Q. 28. Activity based analysis is a technique of _____ **(CO2)**
(a) Reengineering
(b) Concurrent engineering
(c) None of the above
(d) **Both of the above**

Q. 29. Work break down structure is a _____of tasks to perform to complete a project. **(CO2)**
(a) **Top-down listing**
(b) Bottom-up listing
(c) Consolidated listing
(d) Process listing

Q. 30. _____ models employ a systems approach, focused on strategies and methods for reengineering business process. **(CO2)**
(a) Reengineering
(b) Integration
(c) **Conceptual**
(d) Knowledge

Q.31. Analysis of alternative process scenarios through simulation requires _____ inputs about processes. **(CO2)**
(a) Qualitative
(b) **Quantitative**
(c) Discreet
(d) Others

Q.32. Redesigning process are not based on which of the following. **(CO2)**
(a) Cost
(b) Cycle time
(c) Resource utilization
(d) **Process ownership**

Q.33. What is IDEF. **(CO1)**
(a) **Integration Definition**
(b) External Definition
(c) Internal Definition
(d) Incremental Definition

Q.34. Graphical Process Modeling Methodology does not model which of the following? **(CO1)**
(a) Decisions
(b) Activities
(c) **Hierarchy**
(d) Actions

Q. 35. Network models have a hierarchical approach. **(CO1)**
(a) True
(b) **False**

Q.36. What are objects classified into in Object-oriented models? **(CO1)**
(a) Category
(b) **Classes**
(c) Properties
(d) None of the above

Q.37. Which redesigning model will you choose for a process which has many-to-many flexible relationships? **(CO2)**
(a) Conceptual Model
(b) Simulation Model
(c) **Network Model**
(d) Object oriented model

Q.38. Business process improvement and business process reengineering are synonymous and can be used interchangeably. **(CO2)**
(a) **FALSE**
(b) TRUE

Q.39. Which of the following has the highest impact on organization? **(CO2)**
(a) Sub process improvements
(b) Redesign of processes

(c) Redesign of value chain
(d) All of the above

Q.40. Which of the following is a measure for process improvement? **(CO1)**
(a) Pareto Chart
(b) Scatter Chart
(c) Control Chart
(d) All of the above